



Hampshire County Council

Health and Adult Social Care Select Committee

Adults Health and Care Covid-19 update

10th November 2020



Hampshire
County Council

www.hants.gov.uk

Response and Recovery Update

Jess Hutchinson



Overall response

- Departmental 'Bronze' structure re-established (04/11/20)
 - Hospital Flow
 - - Disruption to buildings and staff (inc. staff welfare)
 - Carers
 - Commissioning (market support)
 - Directly Provided Services (HCC Care and Reablement)
 - Welfare
- Recovery Executive Group turned into the COVID-19 Executive Group to oversee the department's strategic response as well as ongoing recovery
- Preparedness checks completed and successful
- Continued monitoring of adherence to Care Act duties
- Maintain strong focus on recovery throughout response

Welfare Response

- Welfare Team stood up from 5 November – 7 day / week operation
- Staffing: 30 AH&C, 10 CART and 10 rest of HCC
- £760k received from central government to support Clinically Extremely Vulnerable people across Hampshire (distributed between HCC and District and Borough councils)
- Local Authorities asked to provide offers of support, food and check ins to support CEV people
- Hampshire Coronavirus Support and Helpline – operating 7 days / week
- CEV people to be re-registered
- Direct communications to CEV people as well as broader communications to the wider population
- Use Wellbeing Automated Call Service (WACS) to reach the widest audience most efficiently
- Campaign, supported by libraries, to help CEV people to be more digitally enabled



Multi-agency approach

- Continued multi-agency working across NHS, district and borough councils and voluntary sector organisations
- Partnership approach with NHS:
 - joint communications to CEV people
 - community pharmacy deliveries to CEV people
- Response for homeless / rough sleepers co-ordinated with district and borough councils
- Local Response Centres (LRCs) stood back up: partnership between Council for Voluntary Services (CVS) organisations and district and borough councils
- Continued ability to refer people to CAB (financial hardship) and local Mind organisations (mental health and wellbeing)
- Support offer for carers from local organisations inc. Andover Mind, Carers Together and PRTC



Day Services

Younger Adults:

- People identified as having most need (approx. 200) to still be offered a day service (excluding CEV people)
- Remainder of those returned (approx. 600) will have their attendance suspended for the lockdown period
- HCC Care services remaining open
- Outreach continues to be offered where appropriate
- Co-ordinated response (inc communications) with providers
- Some providers notified they will close for lockdown period
- Dedicated team working to co-ordinate response

Older Adults:

- Age Concern Hampshire services closed however are continuing to offer home visits and outreach
- Limited private sector provision remains open
- HCC Care services closed

Maintaining Recovery

- Transformation to 2019 and 2021 savings programmes continue, with financial resilience more critical than ever
- Staff Wellbeing Support Hub 'lite' model in place to continue providing support to the AHC workforce
- 2nd COVID-19 Employee Survey sent to all AHC staff closed on 26 October – lower rate of return than seen in the summer, reasons for this are being explored
- Learning lessons will continue to be undertaken to examine good practice, learning and compliance, overseen by the Care Governance Board and Director

Care Home update

Graham Allen

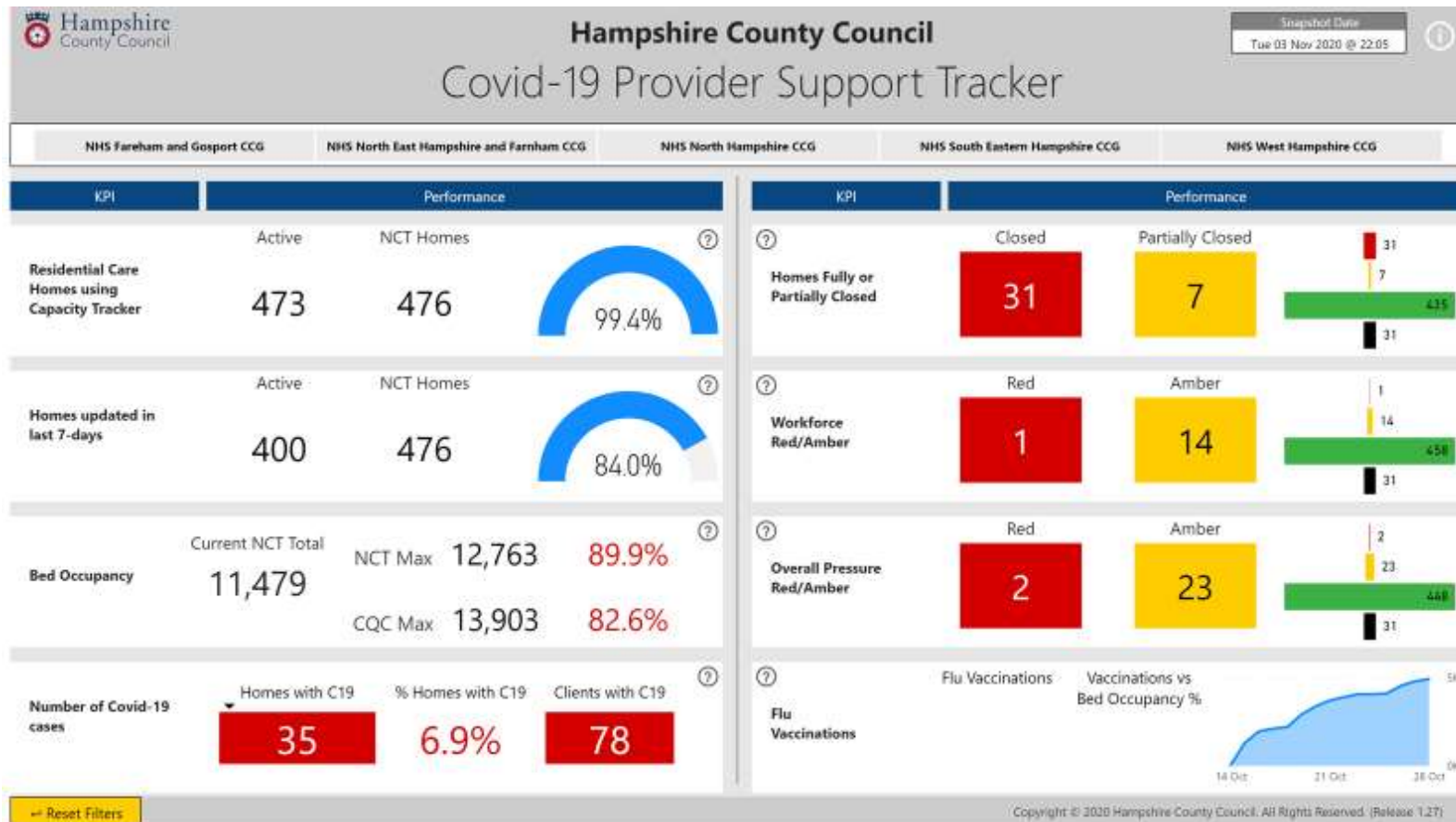
Director of Adults' Health and Care

Visiting guidance – issued 4th November by DHSC

- Visits should be tailored to residents and facilities and should prioritise residents and staff's safety to limit the transmission of COVID-19
- Care homes, especially those who have not allowed visits since March, will be encouraged and supported to provide safe visiting opportunities as new national restrictions come into effect
- Measures put in place should provide COVID-secure opportunities for families to meet using visiting arrangements such as floor to ceiling screens, visiting pods, and window visits
- All care home residents in England should be allowed to receive visits from their family and friends in a COVID-secure way – with social distancing and PPE – following new guidance to be used while national restrictions are in place from Thursday 5 November.

Care sector dashboard developed and in use for 6 months...

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Progress of Covid-19 within Hampshire's care homes

- Between 28/2/2020 and 23/10/2020 there have been 2,906* deaths in all care home settings in Hampshire
- 474 deaths have Covid-19 identified as the cause of death, with circa 800 deaths overall being 'excess' over the same period (compared to average over 5 year period)

* Note that these figures are for death occurrences. Figures by place of death may differ to previously published figures (week 15) due to improvements in the way place of death is coded. Numbers are subject to revisions, especially most recent numbers.

Continued vigilance and support

- Risk / failure within the sector - continued close oversight and support, heading into winter, including sector wide support through HCA and others
- Infection prevention support – wide range of available support and measures, including testing regime
- Financial support
- Vaccination programmes
- Reducing risks of isolation for residents and challenges to staffing levels – including availability of technology to support remote visiting

Thank you

